**Gourav Prasad Nunia**

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**Employee ID:** 654268

**Mobile:** +91 8420129035

**CAREER OBJECTIVE**

A hard working and result-oriented professional seeking admission in business school. Exceptional organizational and presentation skills. A very fast learner and always eager to learn new technologies. Have superior interpersonal skills to communicate with team members. Adapts seamlessly to different cultures. Fluent in English, Hindi and Bengali.

**PROFESSIONAL EXPERIENCE**

COGNIZANT TECHNOLOGY SOLUTIONS, BANGALORE 2019 February - Present

Programmer Analyst

PRIMARY PROJECTS:

Cognizant Products

* Application support for the cognizant owned application CRPG, Cognizant Protocol creator (CPC), Cognizant Intake Insurance Automation (CIIA) etc via call and Email.
* Handling all the application level issues and coordinating with different teams (Dev team, Implementation team etc) for giving resolution.
* Handling the entire incident management process.
* Created a backend automation script to analyze the application process and output of CPC application.
* Created an automated accuracy comparison script to generate the accuracy of a particular build of CPC application.
* Log the defect if any test case fails in JIRA, with proper steps and other information so that developers or other testers can reproduce the defect easily.

COGNIZANT TECHNOLOGY SOLUTIONS, COIMBATORE Septemer2018 – February 2019

Programmer Analyst Trainee

PRIMARY PROJECTS:

Lincoln Financial Group:

* Handling all the Operating system level issues of the client via call.
* Diagnosed and resolved all technical issues related to software at O.S level.
* Applied daily O.S patches and also checked for antivirus which might be a potential threat
* Provided timely tier-II support and resolved tickets related to hardware, software, and printers for computers.
* Monitored user groups and permissions, using Active Directory
* Supported the migration of mail server.
* Stabilized and protected client network and PC environment in current client project
* Ensured that all hardware, operating systems, software and procedures aligned with organizational standards and strategic business plan
* Manage Windows O.S environments and technologies for remote and onsite users

GSD Offshore September 2017 – September 2018

* Making sure CTS assets (Desktop and Laptops) are up to date and compliant to the policies of CTS
* Handling system level issue to deliver the best performance out of it.
* Handling the incident management in context to ITIL v4.0

**PERSONAL PROJECTS:**

Book Relation Management (BRM App):

Successfully developed a web application using python with Django framework. The web application is focused on

Book store management, user interface to view, add, edit books, management of users for admin.

Git Link: <https://github.com/gourav47/Django-Demo-Project>

RestAPI Project: <https://github.com/gourav47/profiles-rest-api>

Learning Python: <https://github.com/gourav47/Let-us-learn-python> (it contains the basic of python with examples and a word file describing all the basic feature of python.)

**EDUCATIONAL QUALIFICATION**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| DEGREE | SCHOOL/UNIVERSITY | STREAM | YEAR OF PASSING | MARKS/PERCENTEAGE |
| B. Tech./BE | Pailan college of Management and Technology (MAKAUT) | Computer Science | 2016 | 7.14 (DGPA) |
| 12th | Sarada Vidya Mandir  (CBSE) | Science | 2012 | 70.02% |
| 10th | Sarada Vidya Mandir  (CBSE) | General | 2010 | 8.2 (CGPA) |

**TECHNICAL SKILLS**

* Python
* Django framework
* Rest API

**PERSONAL PROFILE**

* Date of Birth : 23rd December, 1993
* Hobbies : Exercise, Cycling, Playing Chess and Reading Spiritual Novels
* Gender : Male
* Languages Known : English, Hindi and Bengali.
* Nationality : Indian